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long term conditions  
case management and  
on-line training services



July 2011

Issue 2

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## Courses coming up soon..

[Medication Awareness](#)

London 23rd August

Newcastle 14 November

[Team Leadership for Support Workers and HCAs](#)

Newcastle 13 October

[Cerebral Palsy for Support Workers](#)

Newcastle 14 December

[Documentation and Record Keeping](#)

Newcastle 15

December

Dear Annie,

Welcome to our July newsletter.

In this edition, we are focusing on our specialist case management services for children and young people with brain and spinal injury, Support Worker management and training. We are running a selection of new courses for Support Workers over the coming months in different parts of the UK. See our courses.

I hope you find this useful. We are based in the North East of England but provide services throughout the UK and internationally. If you wish to refer clients we will offer you a high quality, tailored and economical service. We work smartly, efficiently and cost effectively and are mindful of clients' resources.

[Contact us](#) for further details for client referrals, information and prices.

## Down Under CMSA Australia

Annie has returned from speaking at the Case Management Society of Australia's conference in Melbourne in September. This conference theme was looking at evolving practices in case management, where Annie spoke on the importance of training and mentoring. This was very successful and has led to more speaking engagements in Australia. Annie and the team have recently provided case management training in Brisbane Australia.

## Book Now

### Conference down under

Annie Barr spoke at the Case Management Society of Australia's national conference in September 2010. This was a great success and Annie was invited back to Melbourne to speak at a further three conferences. Watch this space for details of Annie's speaking engagements.



Annie Barr  
Managing Director

### Online Training

We are currently developing online training resources for where you will be able to update your skills and knowledge online at a time that is convenient to you. Watch this space but we are aiming to have this available in August 2011

### Case Management - Children and Young People (Brain and Spinal Injury)



Are you a solicitor, involved in Clinical Negligence or Personal Injury claims? We provide specialist case management assessments, reports, expertise, and support worker care management.

We provide high quality case management services for children and young people and assess up to the age of 25 (this is individually assessed) including:

- Pre and post trial case management
- Professional expertise and knowledge in TBI and ABI
- Case management reports
- Management of support packages
- Co-ordination of rehabilitation services and strategies
- Expert Reports

We work with solicitors, clients and their families, and although based in the North East of England we cover from Scotland to the Midlands. Over this time we have developed valuable trusted relationships with our clients. We have

enabled our clients to move on from their injury and continue with their lives. We welcome your enquiry.

[Contact us](#) now to find out more.



## Case Management Training for New Case Managers

We were recently in Brisbane Australia providing skills training for new case managers. This training was a great success and has been requested by other clients throughout the UK. We have developed our course on the principles of case management which can be adapted for new case managers or those who wish to update their skills.

[Contact us](#) for further information

## Skills for Support Workers

We offer a range of Support Worker short courses, covering some of the mandatory training required, plus some extras. Individuals can book onto a workshop or we will provide training locally or in the client's home.



Courses currently available:

- 5 Day Certified Induction program for Support Workers
- Cognition in Brain Injury
- Postural Management for Adults and Children with Disabilities
- Occupational Therapy in Long Term Conditions
- Fibromyalgia and Occupational Therapy
- Medication Awareness and Management
- Clinical Supervision and Team Management
- Documentation and Record Keeping
- What is Cerebral Palsy?
- Moving and Handling

- Epilepsy
- Palliative Care
- Basic Life Support
- Communication
- Care planning
- Diabetes

[Contact us](#) for further details.

If there are other courses you would like us to provide please let us know - we have a team of experts who can help.

## Support Worker Management

One of the benefits of working with Annie Barr Associates is that we manage Support Workers on behalf of our clients, making a solicitor's life easier. This includes complex care packages including 24-hour care. We also provide an out of hours service in the evenings and weekends.

Annie Barr has over 30 years experience as Nurse Practitioner and Leader in the NHS. As well as using conventional methods of management we have developed innovative ways which include using the latest technology and interactive methods. This reduces our clients' costs.

[Contact us](#) to find out how we can help.

## What our clients say

**Miss S. Leeds is the mother of one of our clients with a brain injury. She says:**

"Before working with Annie Barr Associates I was feeling a bit overwhelmed at the thought of all these new people coming into our lives and changing the way we had been living for the last 10 years. I was reluctant at first, but the Case Manager went at my pace and didn't force me into anything I was unhappy with and within a few months of working together I have the result I was looking for and my case settled. I am now feeling like I have got my life back and am starting to enjoy the freedom of having a full support package in place to enable me to know my son is being looked after by a fully trained and competent support team thanks to Annie Barr Associates. I highly recommend Annie Barr Associates Case Management Services."

**Mr. J. Newcastle is the father of one of our clients with cerebral palsy. He says:**

"The benefits of having a case manager is that you have someone to take over the things that take up a lot of your time, e.g. hiring and management of staff, helping you with problems regarding your case, etc."

The aspect that I find most useful is that you have someone to speak for you. I'm not very good at speaking up for myself and don't like to upset anyone, so if I have a problem the Case Manager will do her best to help me sort it out."

[Contact us](#) now for further information.



### Any queries - get in touch!

If you would like to discuss any of our services or courses, please get in touch. We would love to hear from you.

Sincerely,

Annie Barr  
Annie Barr Associates

### [Contact Us](#)

### Coming up in the next Issue

- Top tips on how to engage families
- New courses
- Hot off the press news- New Office Singapore



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